

1. Abroad

1.1 General

12 months / max. 750 hours (first reached)

Only on parts and against receipt of the defective parts (return by buyer to TVH EQ) and subject to acceptance of the claim by the manufacturer.

1.2 For the Netherlands, Luxembourg and French departments bordering Belgium

Additional warranty for main components, being drive unit (motor and reduction) and lifting pump (motor and pump), on parts and working hours, provided that the defective machine is made available in our workshop in Waregem (transport h/t at buyer's expense) and subject to acceptance of the claim by the manufacturer.

2. Belgium

Mini-series (machines under 3000 Euro retail price)

3 months / maximum 250 hours (first reached): full warranty on parts, labor and travel expenses.

Additional warranty of 9 consecutive months / maximum 750 hours (first reached) on parts and labor, provided that the defective machine is made available in our workshop in Waregem (transport h/t at the expense of purchaser) and subject to acceptance of the claim by the manufacturer.

Maxi series (machines above 3000 Euro selling price)

12 months / max. 750 hours (first reached): full warranty on parts, labor and travel expenses and subject to acceptance of the claim by the manufacturer.

